



Southampton  
Local  
Safeguarding  
Children Board

# Southampton Local Safeguarding Children Board

Annual Report 2013-14







**Keith Makin**  
Independent Chair of  
Southampton LSCB

## Introductory statement by Keith Makin, Independent Chair of the Southampton Local Safeguarding Children Board

Welcome to the 2013-14 Annual Report of the Southampton Local Safeguarding Children Board.

This report provides an overview of the performance and effectiveness of safeguarding services for children and young people in Southampton in the reporting period 2013-14. It gives an honest assessment of the work undertaken by the LSCB and our partner agencies to coordinate and deliver services, the report also looks at the issues faced by partners.

The period covered by this report saw the departure of the previous Chair and a time when the LSCB was chaired on an interim basis. Despite this, a great deal has been achieved. I was appointed as the new Independent Chair in October 2013 and shortly before this a new Board Manager and Coordinator were also appointed to help steer the work of the LSCB. We have undertaken a fundamental review of the LSCB membership and the working practices of both the Board and the Sub-Groups that report to it. The LSCB's priorities, as set out in the annual Business Plan, have been carefully refreshed following a successful Business Planning day earlier in the year.

I am extremely pleased that the role and function of the LSCB has been strengthened during this period, with the introduction of new systems for quality assurance and for learning and improvement. This will enable the assurance and coordination functions of the LSCB to operate more effectively. Previously these systems were not robust.

During 2013-14, the LSCB published a Serious Case Review into the tragic death of Child G and the Board commissioned a number of additional Serious Case Reviews. Three additional Serious Case Reviews were subsequently completed and published in May 2014. These very sad cases have highlighted many lessons to be learned, and the Board deeply regrets the failings across the system which have been identified through these Serious Case Reviews. I personally extend my deepest sympathy to the families and to those affected in all of these cases.

The purpose of a Serious Case Review is to analyse the actions of each agency during the time they were working to support these children and their families. The review determines if lessons could be learned from the ways in which agencies worked both individually and together. All agencies involved in the review processes cooperated fully, and shared information about their involvement in the cases openly, this has ensured an honest and transparent enquiry.

---

The learning from these Serious Case Reviews has helped us to understand what wasn't working and has shown us where we needed to make changes and to strengthen procedures, knowledge and skills. Since the period covered, many working practices have now changed, and significant improvements have recently been implemented to ensure better children's safeguarding.

We must always ensure that the learning from such cases is acted on quickly, the LSCB will continue to monitor and to seek assurance of ongoing improvement.

As a result of these reviews we identified several key themes for local and national learning and improvement.

We produced detailed action plans to support all learning, and this will continue to be disseminated by the LSCB. Learning and improvement remains a top priority and is central to the LSCB's Business Plan for 2014-15.

The LSCB has supported the transformation of key services and in particular the launch of Southampton's Multi-Agency Safeguarding Hub (MASH) in March 2014. The MASH is now the single point of contact for all safeguarding concerns regarding children and young people in the City. It brings together expert professionals, called 'navigators', from services that have contact with children, young people and families. Uniquely, the MASH includes navigators from the Voluntary Sector, Housing and Adult Services as well as Children's Services, Police, Probation and Health. This joined-up working enables faster responses and a more complete picture of the history and context of any referrals or concerns raised. Early results from the MASH are positive, with 94% of referrals receiving a response within 24 hours. The LSCB has responsibility for oversight of the MASH we will seek regular evaluation of the service from the Local Authority, including a full evaluation following the first three months of operation.

We have also seen further service improvement with the coordination of early help provision across agencies. This work is fully supported by the LSCB and is essential to ensuring that serious and long term harm to children and young people is prevented. The LSCB also supported the delivery of a well-received multi-agency conference, with nationally acclaimed speakers on Early Intervention who also facilitated sessions with local professionals.

The LSCB has endorsed and published the multi-agency Universal Help Assessment process and forms.

The LSCB was informed of Police structural changes and I personally sought assurances from colleagues in Hampshire Constabulary regarding staffing levels. I also met with the Police and Crime Commissioner to gain assurance that this will not have a negative impact on local provision of safeguarding children work.





The LSCB worked with partners to develop and publish a local 'Threshold Document' which provides a framework for those working with children, young people and their families. This defines clear pathways to services, at appropriate levels of intervention.

The Threshold Document provides clarity for professionals, ensuring that everyone understands their roles and responsibilities in order to protect children.

A robust quality assurance system is now in place, ensuring that the LSCB receives regular information in both qualitative and quantitative formats. We agreed a headline data set, which has been the starting point to regular monitoring of quantitative information and this is now being developed into a more sophisticated data set. Periodic reports from statutory safeguarding services and Section 11 audits are now being received from partners to an agreed schedule.

The LSCB agreed at the end of 2013-14 to provide additional resources to improve the Multi-Agency Learning and Development offer, this followed an audit which identified issues with training provision. To resolve this, we are regaining ownership of an LSCB calendar of training and learning opportunities for all partners and I look forward to reporting on improvements in course content and attendance.

The LSCB has concentrated on making sure that all partners have a strong and equal role in the running of the safeguarding system in the City, and on extending this partnership to include children and young people themselves in planning and service delivery. We have made progress in making sure that our messages reach the wider Southampton community so that we can hear from all sections of the community.

We have set a continuous agenda for development and improvement of the LSCB and this has been met with a positive response from all of our partners. A great deal has been achieved since October 2013, with the progress made between then and the end of March 2014 highlighted in this report. This strong progress has continued into 2014/15 and I look forward to reporting on that in next year's Annual Report.

I believe that the LSCB is now an integral part of the robust Governance arrangements that are in place across the City, the Board is well managed and delivering an effective governance and assurance role to the partnership. This is a great position to be in as we continue our improvement journey and I extend my thanks to all the members of the Board for their commitment and hard work in this period.

**Keith Makin**

Independent Chair of  
Southampton LSCB



---

## Introduction

This report is produced by Southampton Local Safeguarding Children Board (LSCB) in accordance with legislation and national statutory guidance in Working Together 2013 which requires the LSCB to produce and publish an annual report on the effectiveness of safeguarding in the local area.

The annual report addresses progress from the period April 2013-March 2014. The report follows the guidance issued by the Association of Independent Local Safeguarding Children Board Chairs with regards to its format.

## Legislative framework

Under the requirements of the Children Act 2004, the LSCB is the key statutory mechanism for agreeing how the relevant organisations in Southampton will co-operate to safeguard and promote the welfare of children in its locality. Section 13 sets out the requirement for the establishment of an LSCB and specifies the organisations and individuals to be involved.

### **The core objectives of the LSCB are to:**

- Co-ordinate what is done by each person or body represented on the Board to safeguard and promote the welfare of children, and
- Ensure the effectiveness of what is done by each such person or body for those purposes (s14(1) Children Act 2004)

Regulation 5 of the Local Safeguarding Regulations 2006 sets out the functions of the Board in order to fulfil those responsibilities:

The Board is required to develop policies and procedures for safeguarding and promoting the welfare of children and young people in its area. These include;

- Thresholds for intervention
- Training for people who work with children
- Recruitment and supervision of people who work with children
- Investigations of allegations against people who work with children
- Safety and welfare of children in private fostering
- Cooperation with neighbouring authorities

### **LSCB's are also required to:**

- Raise awareness across partners and communities of the need to promote and safeguard the welfare of children and how best to do this.
- Monitor and evaluate the effectiveness of what is done by the authority and their Board partners individually and collectively to safeguard and promote the welfare of and advising them on ways to improve outcomes for them

The Board also has a lead role in the planning of services for children and young people. The Board must undertake Serious Case Reviews and advise the Authority and partners of lessons to be learned.

Boards may also engage in any activity which facilitates or is conducive to fulfilling its objectives. Full details of the roles and responsibilities of LSCBs are outlined in Chapter 3 of Working Together to Safeguard Children 2013



---

## Guiding principles

In December 2013 Southampton LSCB agreed 7 Guiding Principles that will be adhered to in all LSCB work and functions.

The principles are that the LSCB will be:

### 1. Strategic

---

- Taking a broader and longer view
- Thinking thematically
- Being evidence based

### 2. Communicative

---

- Engaging with communities
- Listening to children and young people
- Listening to young families
- Informing the public and media

### 3. Open

---

- Constructively challenging each other
- Acting as “critical friends”
- Developing trust
- Being able to say things or ask questions without fear of ridicule

### 4. Focused

---

- Acting non-bureaucratically

### 5. Quality assuring

---

- Monitoring progress
- Ambitious

### 6. Risk managing

---

- Identifying potential risks
- Monitoring risks
- Taking corrective actions

### 7. Resilient

---

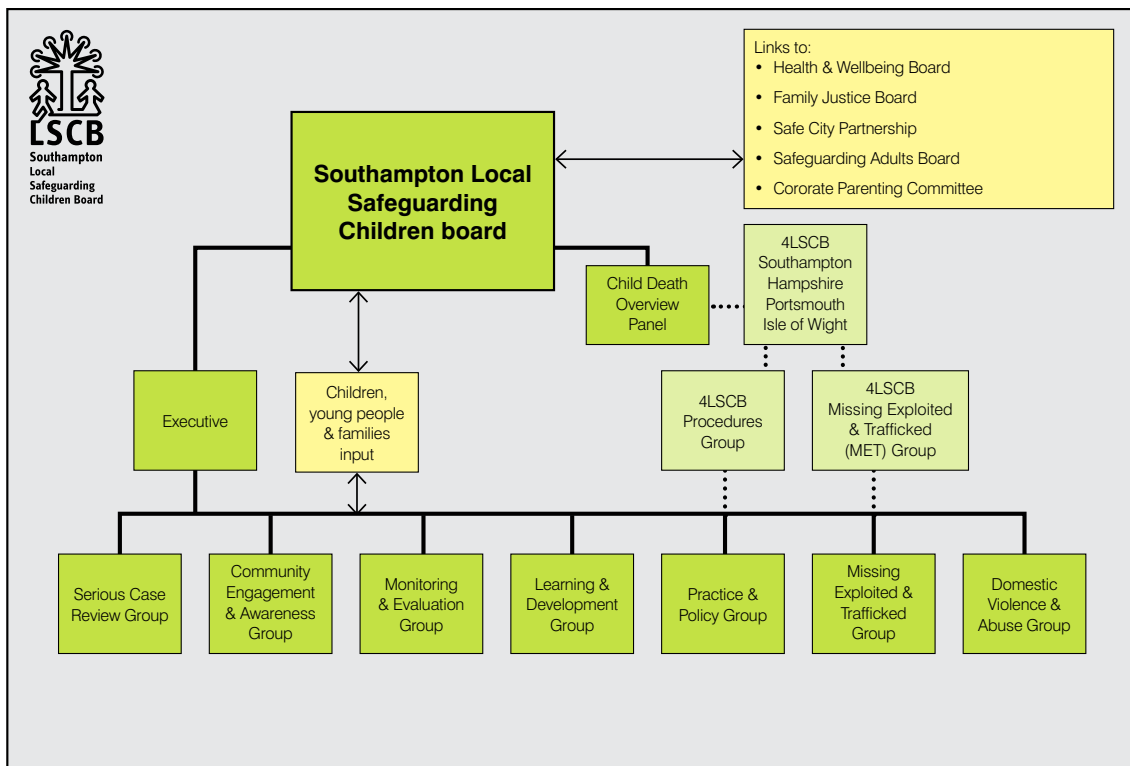
- Being relentlessly attentive
- Keeping with core aims, not chopping and changing.

# Structure & Governance

## Structure

The LSCB delivered a 'health check' of its functions and activities in the Summer 2013. This involved a review of the constitution and membership for the LSCB, and a refresh of the terms of reference and membership for the Executive Group and each of the Sub-Groups to ensure the Board functions effectively. Changes to reporting mechanisms were made with the Chairs of each Sub-Group reporting to the Executive Group meeting to ensure progress on the Business Plan could be regularly monitored. In addition this allows for issues and good practice to be raised from the Sub-Group level – including from frontline professionals, audit and data reports and community engagement activity directly. Issues can then be resolved or escalated to the main Board meeting where required.

This work has ensured that the LSCB is focussed in its efforts to deliver its statutory functions and key priorities for improvement, identified through local and national case review learning and evidence that is presented to the Board. The Structure of Southampton LSCB is presented below:



NB the Child Death Overview Panel is operated on a 4LSCB basis, the CDOP produces a separate annual report which can be viewed when published on [www3.hants.gov.uk/cdop](http://www3.hants.gov.uk/cdop).



---

## Governance

The LSCB constitution was revised in 2013. This sets out the membership, objectives and functions of the Board in accordance with the Children Act 2004 and Working Together 2013.

The LSCB employed Keith Makin as its Independent Chair from October 2013. From July to October an interim arrangement was in place whereby the Associate Director for Solent NHS was chairing. Prior to this Donald McPhail was employed to be Independent Chair.

### **The Independent Chair is responsible for:**

- Chairing the Board's bi-monthly meetings
- Chairing of the Executive Group
- Receiving referrals and using the statutory criteria, deciding where to instigate Serious Case Reviews
- Attending meetings to receive Section 11 reviews and other audit activities
- Providing direction on emerging issues – from serious case reviews and other learning and improvement work
- Attending and challenging other strategic partnerships and bodies including the Health and Wellbeing Board, Children and Young People's Trust Board, Community Safety Partnership, Family Justice Board and Corporate Parenting Board
- Supporting sub committees chairs to progress the business plan
- Supporting Southampton City Council's scrutiny function in relation to safeguarding.

## Business function

The LSCB Business function is delivered by a full time Board Manager and Business Co-ordinator. There was a period of staff changes during this year. The post of Board Manager was vacant from March 2013 to June 2013 and Business Coordinator from May until September 2013. Southampton City Council Democratic Services provides continued clerical support to the LSCB Main Board and Executive Group.

## Membership

In March 2014 the LSCB reviewed its membership to ensure optimum effectiveness of meetings and compliance with Working Together 2013. The revised list of members and their roles as well as advisors to the Board is given in the Appendix.

## Finance

A pooled budget agreement is in place for the statutory partners, a revised version of this was agreed in 2014 to cover a 5 year period. The contributions received to the pooled budget in 2013-14 include additional contributions given additional pressures this financial year.

Contributions	£
Balance brought forward from 12/13	21,284
Clinical Commissioning Group	31,790
Police	12,534
Hampshire Probation	2,505
CAFCASS	550
Southampton City Council	74,612
Area based grant (for CDOP)	4,392
<b>Supplementary contributions</b>	
Health	(16,197)
Hampshire Probation	(1,167)
Police	(6,500)
CAFCASS	(334)
Southampton City Council	(39,977)
<b>Total Income</b>	<b>(211,842)</b>



---

## Southampton

Southampton's total population is estimated as 242,141. Children and young people under the age of 20 years make up 23.9% of the population of Southampton.

The 2011 Census data shows the following:-

- Southampton has a higher proportion of families that are large (3+ children) than the national average
- Compared to other similar Local Authorities Southampton has a high proportion of large families in which the youngest child is aged 0 – 4 years
- Compared to its statistical neighbours, Southampton has high proportions of families that are large, and large families where the youngest child is aged 0-4years, with only Portsmouth, Bristol and Salford being higher.

Whilst it is not yet possible to get data from the Census on large families by ethnic group, a look at the proportion of households with dependent children by ethnicity in Southampton shows 24.2% of White-British households have dependent children compared to 36.1% of non-white British households (the national figures are 26.8% and 40.6% respectively). There are challenges in interpreting this because the number of households in the city is so skewed by the large number of students.

## Diversity

Southampton is a vibrant and diverse city. The LSCB recognises that excellence in safeguarding children and promoting their welfare can only be achieved by creating an environment that respects diversity and at the same time ensures that the safety and needs of children come first. Our diverse population brings huge benefits and richness in culture to the city which should be celebrated and embraced. The LSCB should reflect the diversity of the city in its membership, its work to ensure children are safeguarded and in engaging communities to promote the welfare of children. The LSCB Business Plan for the coming year identifies this area as a priority.

The 2011 Census reports the black and minority ethnic (BME) population of Southampton as 14.2% with 22.4% of the population reported as not White British. Recent estimates suggest the figure is more likely to be 18%. The highest proportion of the BME population is Asian British.

29% of school children are from a minority ethnic group 14.1% of school children do not have English as their first language. Polish (5.2%) is the most common alternative first language.

## Poverty & Crime

Southampton is ranked 81st out of all 326 LA's in England in the overall Index of Multiple Deprivation 2010 (where one is the most deprived). Southampton has the 41st highest level of child poverty in England out of 326 local authorities with 27.5% of children in the city living in poverty.

Crime in Southampton is down year on year, as is violent crime reflecting national trends. The LSCB recognises the links between crime and disorder work and the work to safeguard children and young people and has this year established robust links and opportunities for joint work with the Community Safety Partnership in Southampton. The work of the LSCB in 2014-15 will ensure further development of this as well as increasing opportunities for peer challenge between the two partnerships.

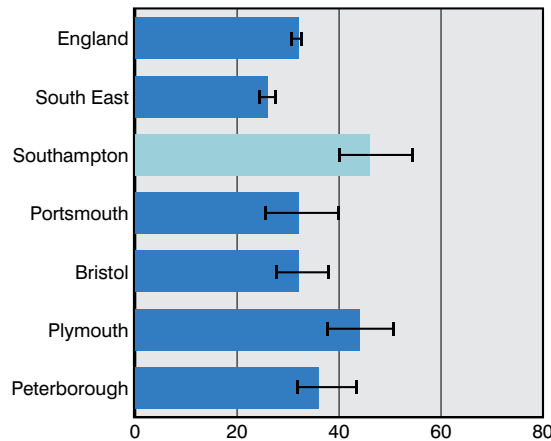
# Children and Young People's Health & Wellbeing in Southampton

The Child Health Profile 2014 for Southampton provides a snapshot of child health in the city. The Child Health profile for Southampton indicates that overall the health and wellbeing of children in Southampton is generally worse than the England average and that infant and child mortality rates in Southampton are similar to the England average. Information below gives more detail and analysis of the key issues for the City and give direction for areas of focus for the LSCB in its future Business Planning.

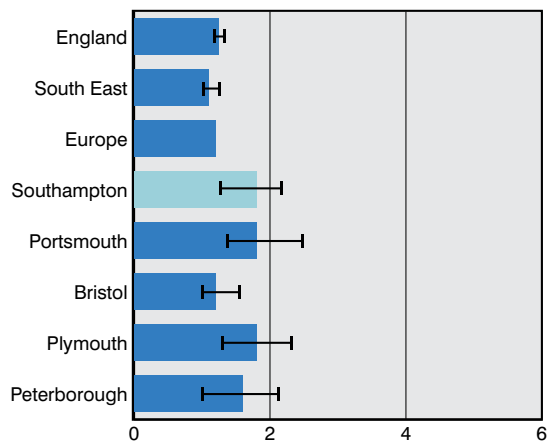
## Teenage Pregnancy


Latest figures for teenage conception rates identify approximately 47 girls aged under 18 conceived for every 1,000 females aged 15-17 in Southampton. This is an improving picture for the City but represents a higher than regional and England average rate. In 2012/13, 1.6% of women giving birth in Southampton were aged under 18 years. This is higher than the regional average. Southampton has a similar percentage of births to teenage girls compared with the England average but a higher percentage compared with the European average of 1.2%. The graphs below represent this information pictorially:

Teenage conception in girls aged under 18 years, 2011  
(rate per 1,000 female population aged 15-17 years)



Teenage conception in girls aged under 18 years, 2012/13  
(percentage of all deliveries)



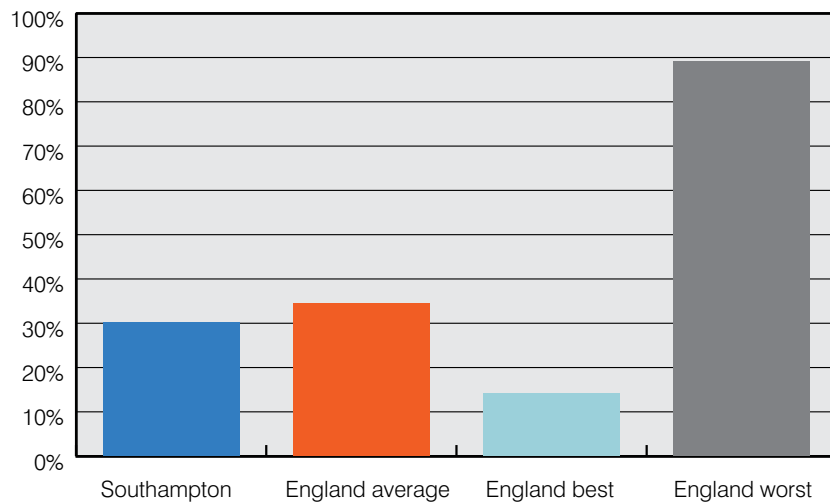
 Error bars indicate errors on computer graphs or uncertainty in a reported measurement or other value. Error bars offer a general idea as to the accuracy of a value or how much of a deviation the entered value is from the true, or correct, value.

---

## Sexually Transmitted Infections

Southampton has lower than the England average rate for sexually transmitted infections in young people aged 15-24 years, there were 1,459 acute sexually transmitted infection diagnoses reported in the Child Health Profile, representing a rate of 30.2 diagnoses for every 1,000 people in this age range – the graph below represents this. There is a continued need for work to prevent sexually transmitted infections and the LSCB will seek assurance from the strategic leads for this area that there is continued investment and partnership working on this issue.

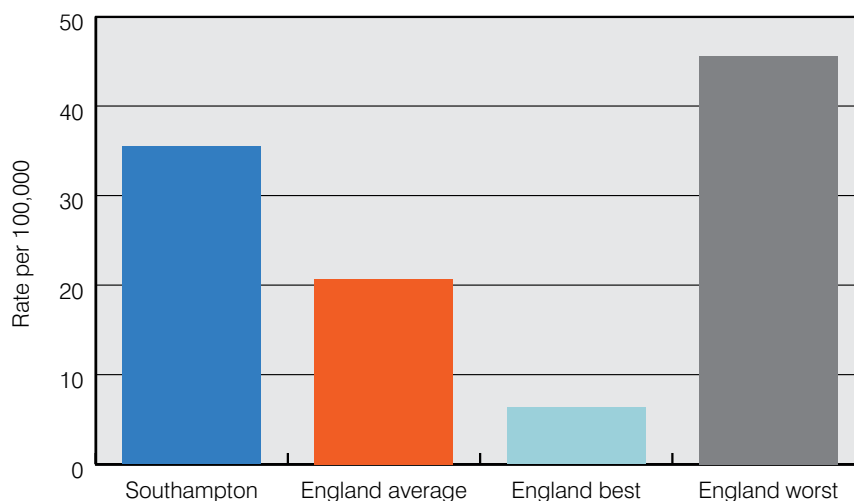
### Acute sexually transmitted infections (including chlamydia)



## Road Traffic Accidents

The rate of children and young people killed or seriously injured in road traffic accidents is significantly higher in Southampton than the England average, with a rate of 35.5 children per 100,000 of the population compared to 20.7 as a national average.

### Children killed or seriously injured in road traffic accidents

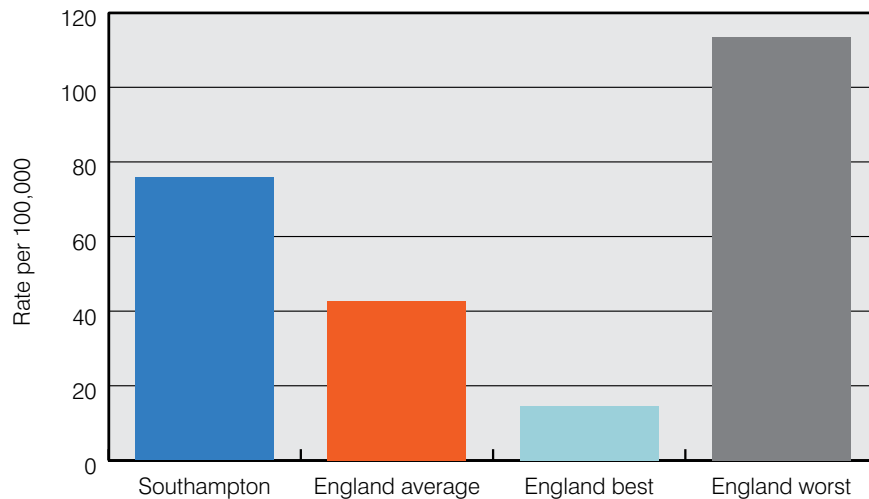


---

## Hospital Admissions

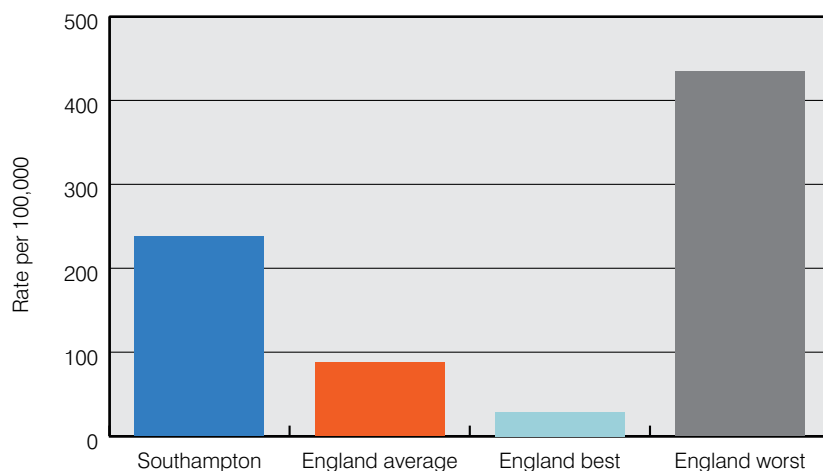
The rate of young people under 18 who were admitted to hospital because they have a condition wholly related to alcohol such as alcohol overdose is lower in this period compared to previous periods but is higher than the England average. 35 young people were admitted which equates to 75.8 per 100,000 compared to the national average of 42.7. The city is jointly commissioning services to respond to alcohol issues and has specific services targeting young people. The LSCB will seek assurance of work to respond to this issue through the Section 11 review from the Integrated Commissioning Unit.

### Hospital admissions due to alcohol specific conditions



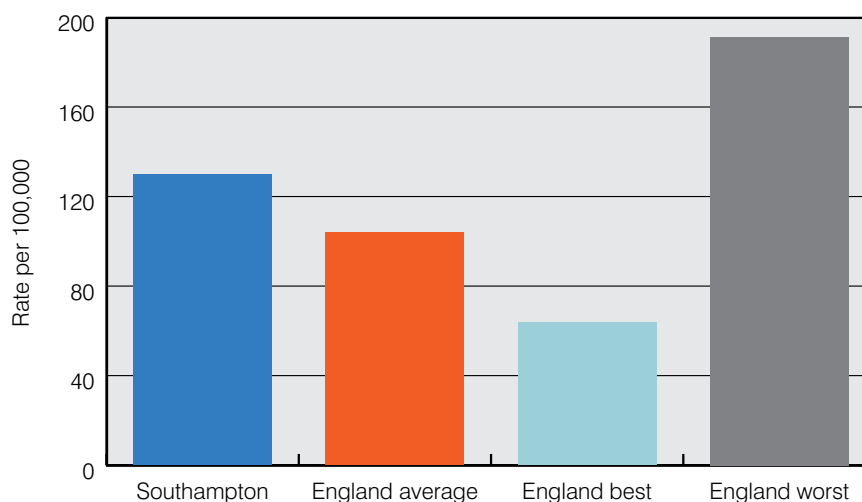
The rate of young people aged age 0-17 years admitted to hospital for mental health issues is significantly higher in Southampton than the England average. 112 people were admitted which equates to a rate of 238 per 100,000 compared to 87.6 national average. The LSCB will seek further identification of the issues here and will request assurance of the local responses through Section 11 reviews from Health services.

### Hospital admissions for mental health conditions



---

## Hospital admissions caused by injuries in children 0–14 years



The LSCB has requested further data analysis on this issue and will seek assurance of work to prevent self-harm and respond to young people affected within its reports from Health Services to the Monitoring and Evaluation Group and main LSCB meetings during 2014-15.

## Domestic & Sexual Violence and Abuse

Domestic violence accounts for 20% of all violent crimes in the City. The number of cases at the Domestic Violence MARAC (Multi Agency Risk Assessment Conference) is double the national average and a recent audit of children subject of a Child Protection plan defined 80% of the families as having domestic violence as a feature. 117 GP referrals were made to IRIS – a domestic abuse service linked to GP surgery's in 2013-14.

The LSCB has identified through its work and reports to Board that domestic violence and abuse should be a priority area this coming financial year. A Sub-Group of the LSCB has been established, chaired by the Executive Director for the People Directorate. This will lead the work and also feed into the Southampton Safe City Partnership as a key joint area of work. During 2014-15 the group will identify issues and build a coordinated response. It will assure the LSCB of the situation relating to the response to domestic violence and safeguarding children. Clear priority data will be identified and reported to the group to establish measures for success in this area which will be reported to the LSCB main Board regularly. While Southampton has a history of leading work and good practice in responding to these issues for adults the LSCB will now take a leadership role in shaping and driving the agenda this financial year to ensure a clear focus on outcomes for children affected by the issue.

## Violence against Women and Girls Issues

Other areas of concern to the LSCB include forced marriage, female genital mutilation (FGM) and so called 'honour' based violence (HBV). The LSCB has developed procedures and guidance for these issues and revised these with the 4LSCB's during 2013-14. There is much work to do to gain a true picture of the nature and extent of these problems in Southampton. An academic research project is underway in a neighbouring university but covering Southampton area into the issues of FGM that are present, local services are linked to this and the findings of this will help to inform local work. The LSCB will ensure VAWG issues including domestic and sexual violence and abuse are a priority area for development in 2014-15.

## Serious Sexual Offences

Serious Sexual Offences 2013/2014	Total Offences	Historic		Under 18		Domestic		Night Time Economy	
		No	% of Total	No	% of Total	No	% of Total	No	% of Total
Southampton	241	49	40%	88	59%	22	54%	36	88%
Other Western area data	53	30	24%	24	16%	10	24%	2	5%
	13	9	7%	8	5%	1	2%	1	2%
	57	35	28%	28	19%	8	20%	2	5%
<b>Total</b>	364	123	34%	148	41%	41	11%	41	11%
% Change	-2%	15%	-	-7%	-	33%	-	-11%	-

Police data indicates Serious Sexual Offences in Southampton during this year total 241, with 88 victims under 18. Southampton's biggest risk area for Serious Sexual Offences is Under 18's. Southampton has seen a slight increase in Serious Sexual offences overall by 8% (17 offences) however in the under 18's category had no increase during this period. The Under 18 category contributes heavily to historic offences that have taken place at least a year prior to being reported.

The most common relationship between the victim and offender in the under 18 category is acquaintance. An emerging trend across the Hampshire districts (including Southampton) is apparent from Police reports where girls under 18 are attending house parties and are intoxicated. Also of note is the increase in offences where victims and perpetrators link using social media or the internet. Both latter areas link to indicators of Child Sexual Exploitation.

The coordination of Missing, Exploited and Trafficked issues in Southampton has been enhanced in since August 2013. A number of activities have been involved in this with the result of improved outcomes for children and young people in the city. The LSCB is continuing to develop a strategy and response to children and young people subject to these issues through its MET work which has an operational and strategic focus. One of the key areas for this group is to review child level data and qualitative reports from agencies. This will aid in developing evidence based responses and in measuring success in the outcomes for children affected. Serious Sexual Offences data concerning under 18's will form part of this work.



## Missing Children and Young People

	Apr 13	May 13	Jun 13	Jul 13	Aug 13	Sep 13	Oct 13	Nov 13	Dec 13	Jan 14	Feb 14	Mar 14	Total
Total Young Mispers	91	128	121	114	102	110	116	85	0	95	93	124	1179
Total Young Misper Episodes	130	182	192	190	169	180	204	140	0	157	156	221	1921
Total Young Repeat Mispers	22	27	24	32	19	25	38	22	0	29	30	33	301
Total Young Repeat Episodes	61	81	95	108	86	95	126	77	0	91	93	130	1043

The Police data above shows the numbers of children and young people going missing during 2013-14. There were a total of 1179 young people reported missing on 1921 episodes. There were 301 young people with repeat cases of going missing during the year.

Southampton provides independent return interviews for children and young people that have returned from going missing and has recently re commissioned this service with an independent provider. The MET group of the LSCB takes a lead role in this issue and has this year developed a multi-agency delivery plan that will drive responses to this issue – see [www.southamptonlscb.co.uk](http://www.southamptonlscb.co.uk). The MET group will continue to develop and quality assure responses, including using a richer data set and qualitative reports from partners involved in this area of work. This will inform action to improve outcomes and reduce risk in this area as well as giving a robust framework for measuring success.



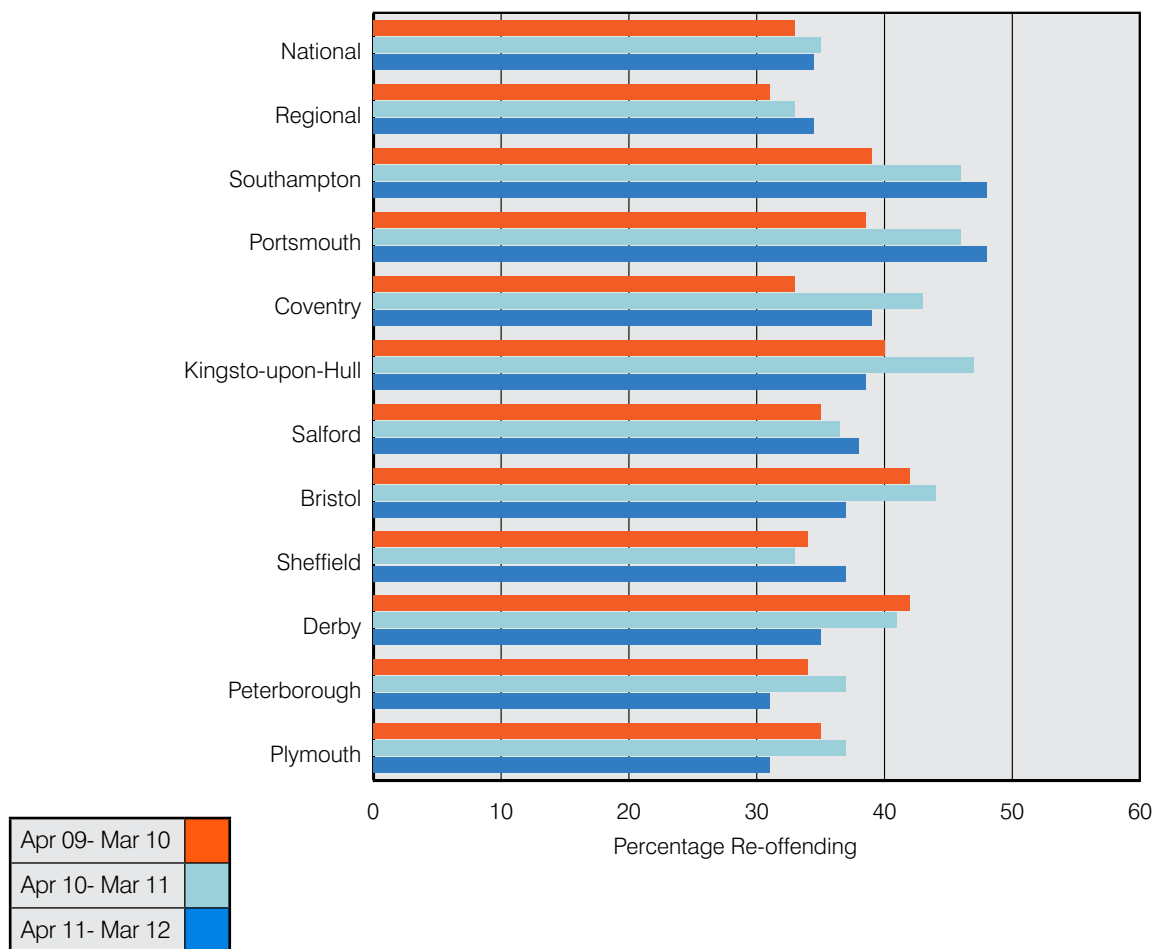
## Youth Offending

Southampton young people are more likely than their peers to enter the criminal justice system and are more likely to reoffend.

Although there is still some way to go before Southampton's custody rate aligns with the national average, there has been consistent improvement over the past year, with a reduction of 30% from the previous year's figure. The YOS met its target for 2013 / 14 to reduce the custody rate to >1.00 per 1,000 10 to 17 years population.

Work to further improve the custody rate in 2014 will involve the implementation of the recommendations made after a Youth Justice Board (YJB) review of custodial sentences in 2013 and the inclusion of the lead youth magistrate on the YOS Management Board.

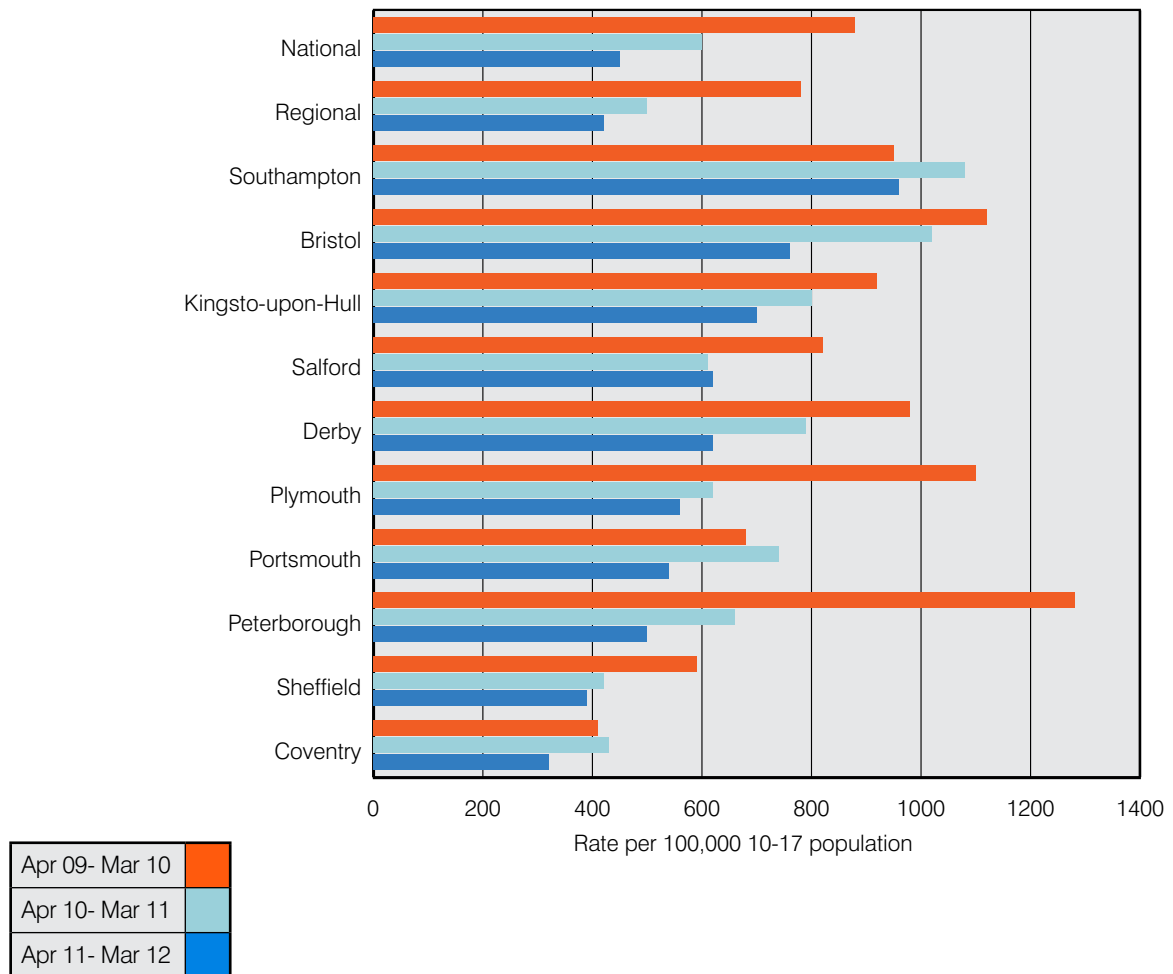
### Re-offending Rates:



The re-offending rate in Southampton has remained above the national average at around 49%, based on historic Police data. Real time data is more positive. Local analysis of re-offending by the 2012 / 13 cohort in 2013 / 14 puts the re-offending rate at 46%. Whilst the downward trend is positive, significant improvement is still required.

The YOS participation in the Youth Justice Board Re-offending Pilot has been the basis for a comprehensive action plan that is subject to quarterly review by the YOS Management Board.

## First time entrants



The YOS target for reducing first time entrants in 2013 / 14 was 10%; the final reduction was 7%, based on historic PNC data. Southampton's rate is still significantly higher than both the national and regional averages – and is the highest of any of its comparator YOTs.

In 2013 / 14, through work with Hampshire Constabulary, the YOS identified that many young people receiving Youth Community Resolution (YCR) were not being referred to YOS by police officers. Assessed in conjunction with the YJB re-offending Project outcome that the re-offending rate in the Southampton out of court tier was high; this prompted the YOS to revise its out of court disposal screening arrangements. The YOS Police Officer now reviews all relevant cases; which will increase the number of YCR receiving intervention.

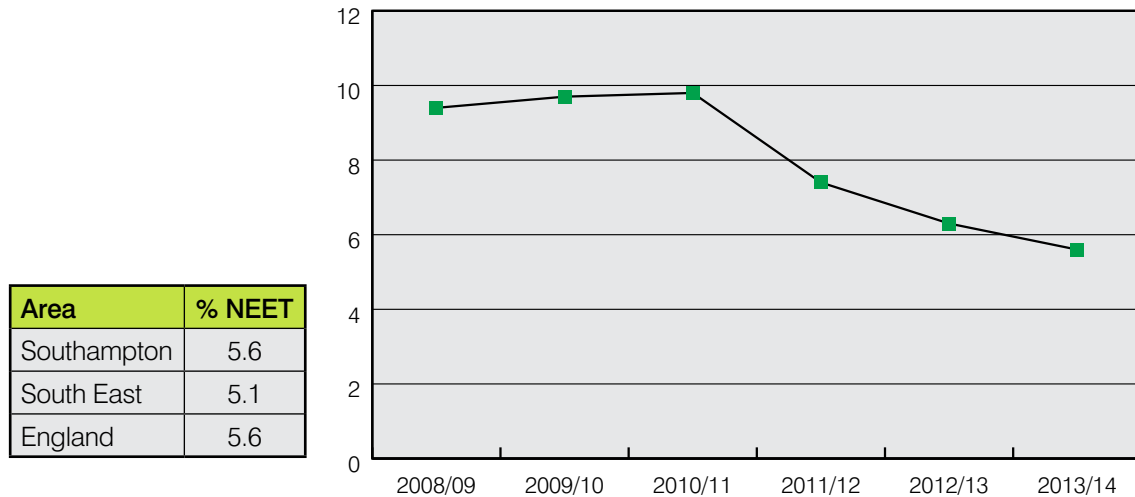
For those cases on the cusp of formal disposal: a Joint Decision Making Panel, with YOS and police representation, meets on a weekly basis to decide if diversion is appropriate. Young people are bailed for a period no longer than two weeks pending the decision. A YOS clinic at Southampton's central police station operates to ensure swift contact with young people after the disposals have been administered. It is strongly assessed that, as a result of these developments, the PNC data will show a notable reduction in the FTE rate towards the end of 2014 / 15.

The LSCB receives regularly information from the Youth Offending Service in Southampton, this is fed into the Monitoring and Evaluation Sub Group of the LSCB.

## Young People Not In Education or Employment (NEET)

20% of the population of Southampton are aged 16-24 and they experience 13% unemployment. The graph below demonstrates that there is a downward trend in % of our Children and Young People Not in Education, Employment or Training:

### Southampton NEET % Trend

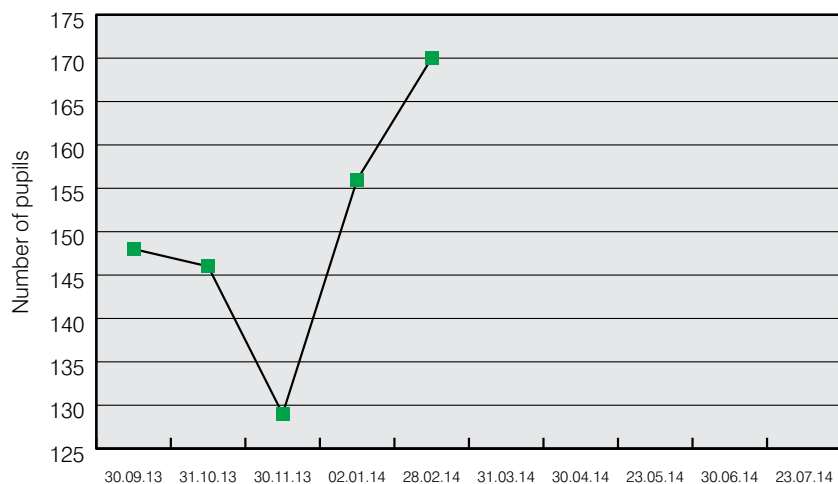


Area	% NEET
Southampton	5.6
South East	5.1
England	5.6

The table above demonstrates Southampton's performance against national and England averages. The LSCB will include NEET figures in regular reports from Children and Family Services and the indicators feature as a part of the LSCB data set from 2014 so that this improvement can be monitored and issues challenged as they arise.

## Elective Home Education

Southampton Children and Families Services identify 168 children of compulsory school age recorded on the education database as home educated (EHE). This is an upward trend in numbers. The local response to this issue in terms of safeguarding is analysed as part of the overview report for the Serious Case Review of Family A. The LSCB seeks assurance from local lead agencies on the quality and success of local provision as part of its SCR Response plan. National issues are also highlighted within that overview report and the LSCB will feed back key areas of learning at a national level from this serious case review. The Local Authority has detailed proposals within its transformation plans that a specific post will work on these issues.

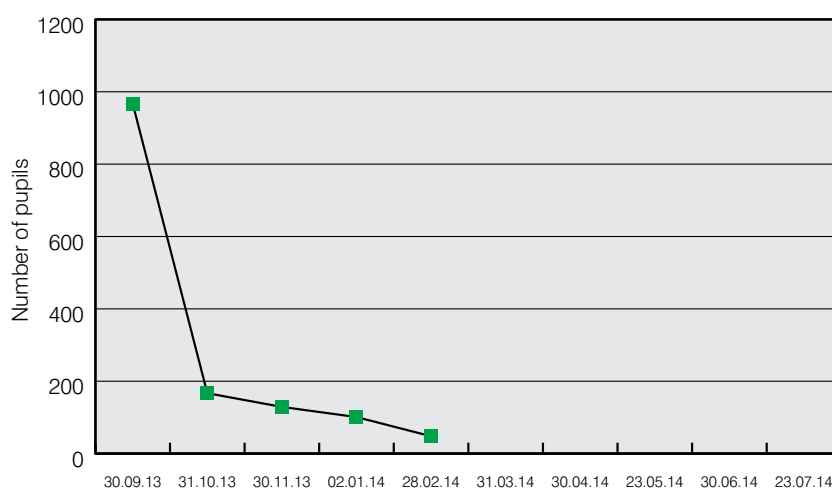


---

## Children Missing Education

Section 436A of the Education Act 1996 requires local authorities to have arrangements in place which enables them to establish the identities of children in their area who are not registered pupils at a school, and are not receiving suitable education otherwise than at a school. In Southampton the latest number of Children Missing Education has been reported to the LSCB as 48 in February 2014. The graph below shows the decline in numbers during the year. As there is no DfE defined method of calculating CME and the number is not part of any data collection, comparisons with other areas cannot be made. Southampton Children and Families Services calculate this figure using:

- Children who have left our schools, where their forwarding destination, or education provision, is not yet known.
- Children in the transfer groups who fail to join a new phase of school.
- Complex cases in the admissions process who are referred to us by other Local Authorities.



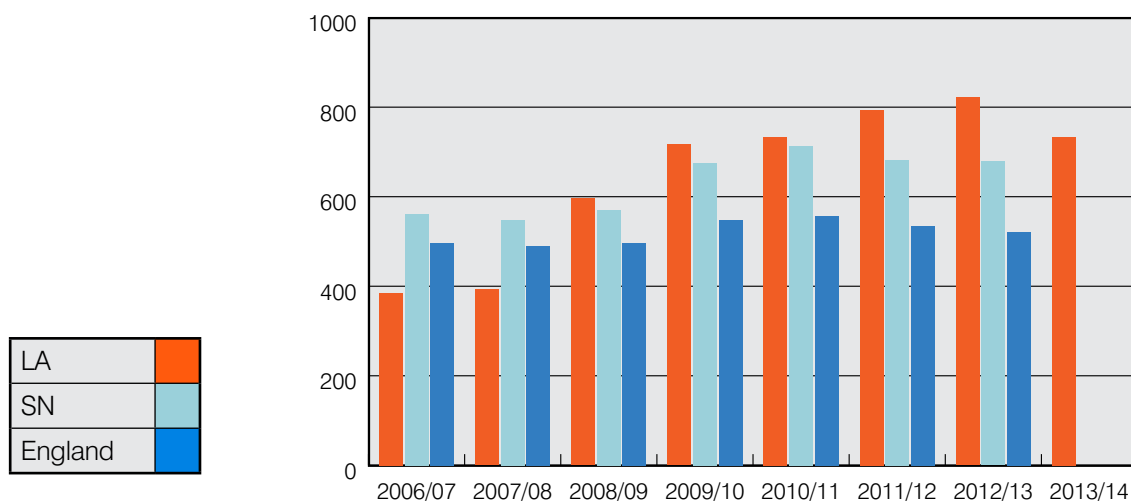
## Children in Need of Help and Protection

Children's Services received a total of 3495 contacts regarding safeguarding children in 2013-14. This is a rate of 734 per 10,000 of the population, compared to 679 per 10,000 experienced by Southampton's statistical neighbours in 2012-13 (2013-14 is not yet available). Southampton Children Services experienced a repeat referral rate of 31% being re-referred within 12 months, a similar rate to last year (31%) but above the average for statistical neighbours (27% in 2012-13). The higher demand remains disproportionate to England and Statistical Neighbours. This is in part due to the historical absence of a coherent early intervention strategy, meaning more children entering at a tier 3 level and families remain in the service longer than necessary and; an absence of cohesive and coherent structures in the City's service provision. The Transformation Programme will address this, by focusing on early intervention and having introduced the new Multi-Agency Safeguarding Hub (MASH) on 1st April 2014

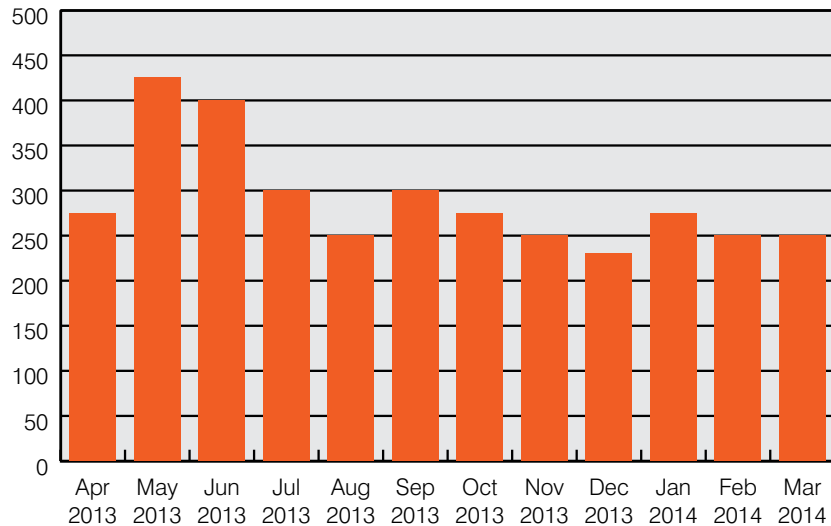
### Rate of referrals

		2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
Referrals per 10,000 children	LA	385	393	596	717	733	794	822	734
	SN	561	548	570	675	713	682	679	n/a
	England	496	490	497	548	557	534	521	n/a

### Referrals per 10,000 children



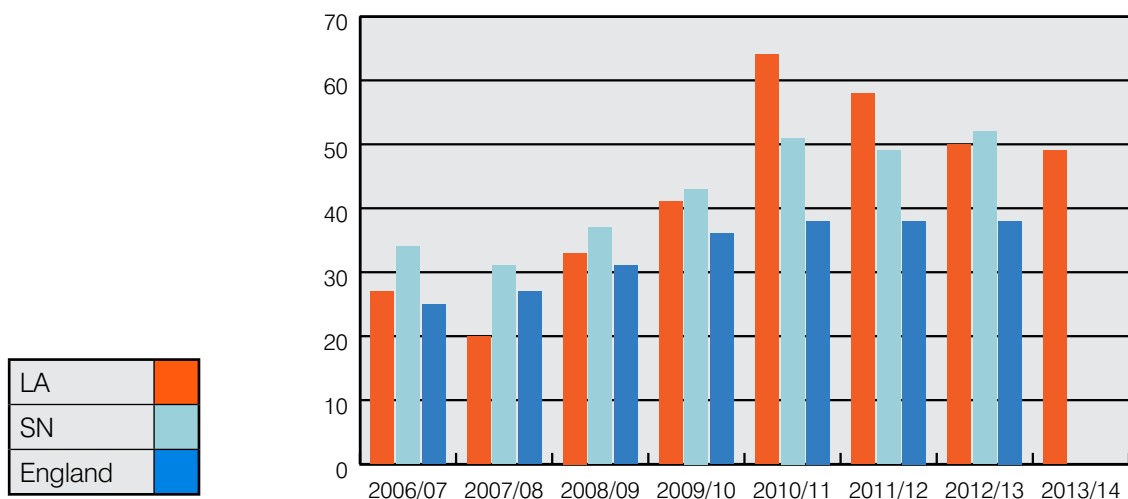
## Number of new referrals by month



## Rate (per 10,000) of children with a Child Protection Plan

		2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
Children per 10,000 at 31 March	LA	27	20	33	41	64	58	50	49
	SN	34	31	37	43	51	49	52	n/a
	England	25	27	31	36	38	38	38	n/a

## Children subject of a CCP per 10,000 children at 31 March

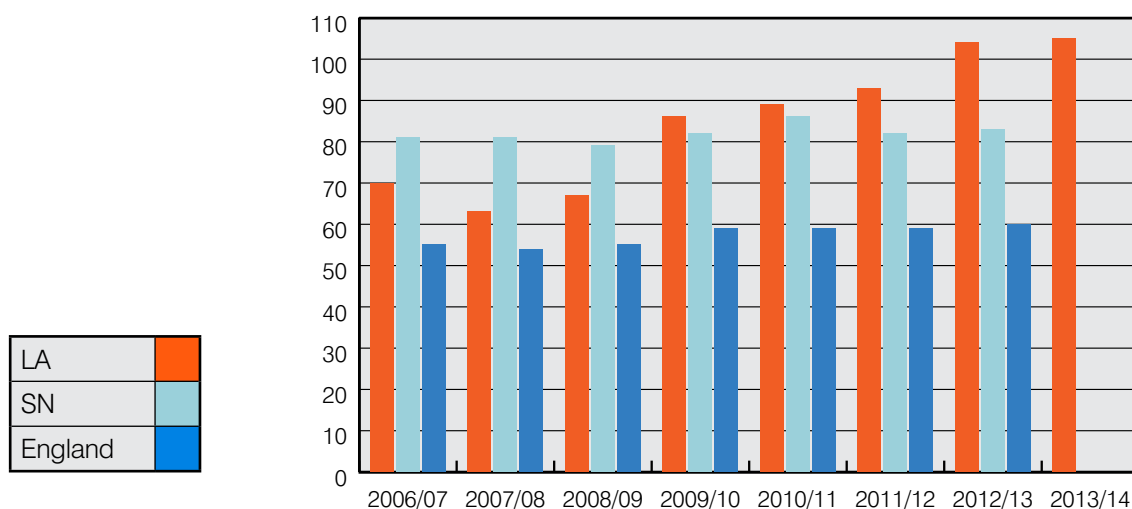


At the end of March 2014, 235 children and young people were subject to child protection planning. This is a rate of 49 per 10,000 of the population, slightly below the rate experienced by statistical neighbours the previous year. This number is beginning to stabilise and we are in line with our SN's although far higher than England. We are seeing a higher percentage of under 4's subject to CP Plans indicating risk is identified earlier and in line with our early intervention strategy.

## Looked After Children

The children of Southampton are more likely to be looked after than their peers. At the end of 2013-14 there were 501 children looked after, equating to 105 per 10,000 of the population, the statistical neighbour average (albeit for 2012/13, latest figures not available at the time of writing) was 83 per 10,000. It has been essential in the past 6 months, whilst we have been beginning the journey of delivering improvements in children's services that we have adhered to the principal of "Right child, right time, right placement, and only for as long as necessary". There were children in 2013 on Child Protection Plans who required the protection of care, there were 'children in need' cases that required escalation. So whilst more children have become looked after in the latter part of the year the curve has not increased and we are beginning to see the key proportions within the entire group becoming normalised.

		2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	2013/14
CLA at 31 March per 10,00 population 0 to 17yrs	LA	70	63	67	86	89	93	104	105
	SN	81	81	79	82	86	82	83	n/a
	England	55	54	55	59	59	59	60	n/a



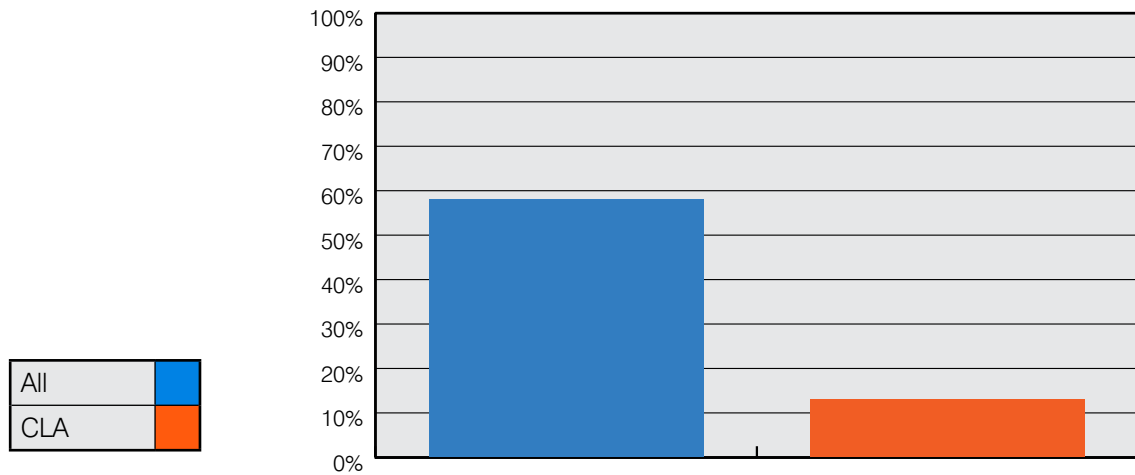
Southampton's Looked after Children are generally in more stable placements than others, the City is a low user of residential care and fewer children than other areas are placed more than 25 miles from their home. There are 454 in house foster carer placements in the City. The outcomes for our Care Leavers are improving but have been poor historically. There is much work to do in closing the gap in this area and this will be a focus of the LSCB activity in 2014-15.



---

## Education & Attainment

### Southampton children achieving 5 or more A\*-C grades including English and Maths 2012/13



In 2013 58% of Southampton pupils achieved 5+ GCSE A\* - C which was similar to the Core Cities and a significant improvement in recent years. The attainment of Children Looked After was significantly lower at 13%.

The City is proud of its early years provision, schools and further education establishments, and with two universities; University of Southampton and Southampton Solent University; the City provides the opportunity for high quality education throughout life. The LSCB will keep a focus on closing the gap for our looked after children to ensure they have full access to these opportunities in Southampton and in areas further afield.

The majority of Southampton schools are graded good or better by Ofsted, 78% in 2014 (national 76%). 100% of special schools and PRUs good or better. All three colleges in the City are graded good.

However boys fare less well and our children's (and particularly children deemed to be in need) school attendance continues to be problematic. Overall school absence was 5.9% in 12/13 – unverified incomplete data for 13/14 suggests we have improved significantly as have the level of temporary exclusions which were unacceptably high.

Attendance and attainment rates will be a focus of the quality assurance work of the LSCB in the coming year both through quantitative input in terms of data and also in qualitative terms through our single agency reporting and section 11 reviews.

---

## The LSCB activity in 2013-14

The LSCB delivered its business in the following areas as indicated in the Business Plan. Key achievements for the LSCB in 2013-14 are:

1. Full review of membership, structure and constitution of the LSCB – to ensure Working Together 2013 compliance and best practice
2. New Chair recruited, formally managed by the Chief Executive of Southampton City Council
3. Links to key strategic partnerships established to enable constructive peer challenge
4. Survey with target group of Children and Young People underway, findings to influence the 2014-15 LSCB Business plan and other Strategic Plans in Southampton
5. A Quality Assurance framework adopted in Southampton to give robust system and structure to the core role of the LSCB. Full schedule of audit and reports to the LSCB established
6. Headline data set agreed and reported to LSCB – further developments taking place early 2014-15 to ensure this represents full range of outcomes data available
7. Multi-agency audit of Core Group planned and delivered with findings to be reported to the LSCB early in 2014-15
8. A full review of current Learning and Development Opportunities was delivered highlighting gap and need and the LSCB took action to ensure ownership of the multi-agency safeguarding training calendar for Southampton
9. The LSCB developed a Learning and Improvement Framework this year, giving solid foundations for the process of agreeing and managing case reviews and audits and ensuring robust dissemination of learning from these to implement findings
10. The LSCB published one serious case review and delivered further reviews in this period into tragic circumstances. Learning from these was disseminated and implemented prior to publication as appropriate
11. A multi-agency threshold document was drafted and following discussion and challenge by partners at LSCB was agreed and published
12. The LSCB had oversight of the MASH development. Multi-Agency workshops to improve knowledge on MASH, Early Help and the Threshold Document were held by the LSCB to over 1,000 professionals
13. 4LSCB guidance updated and online to reflect WT13 and the LSCB has reviewed policies from a number of local organisations to ensure they are robust
14. Commissioning standards have been agreed by the LSCB, and audit and quality assurance work is planned for 2014-15 to ensure these are implemented
15. Coordinated action to address Child Sexual Exploitation commenced with the establishment of a Missing Exploited and Trafficked Sub Group of the LSCB. A multi-agency operational group was also established to coordinate work and link with key services sharing case level information safely
16. The LSCB held sessions on key safeguarding issues and to improve local multi-agency knowledge of child protection processes with over 2500 attendees in total
17. Held a workshop for 100 professionals using national best practice from CEOP and 'Chelsea's Choice' to raise awareness of CSE and local procedures

---

## Learning Opportunities informing Priorities for the LSCB

Serious Case Review learning during this year has clearly highlighted key themes for improvements across the partnership. The LSCB has received key learning points and details of the findings. The LSCB response and action plan can be found on our website ([www.southamptonlscb.co.uk](http://www.southamptonlscb.co.uk)). Themes for learning from the current reviews are reflected in the following summary headlines, these have been integrated in the Business Priorities for the LSCB in 2014-15 as detailed in the next section.

### The key themes are as follows:

1. Using Child Protection Procedures Effectively
2. Neglect
3. Escalation of concerns
4. Staffing and Supervision
5. Thinking Family
6. Health Issues
7. Diversity
8. Elective Home Education
9. Rapid Response to Child Death
10. Liaison with other areas
11. Family involvement.



---

Reflecting on the learning from recent Serious Case Reviews, the Outcomes for Children Data and progress by Services and the LSCB in Southampton, it is clear that there are themes that should inform the current and future priorities for the LSCB to drive improvements.

**These are based on the summary list above:**

1. Ensure a coordinated approach and response key safeguarding issues, including:
  - Neglect – this links to learning in 2 above.
  - Domestic & Sexual Violence and Abuse – reflecting wider violence against women and girls agenda – Female Genital Mutilation, Honour Based Violence and Forced Marriage.
  - Missing, exploited and trafficked young people – also considering impact of serious sexual offences to under 18's.

This approach should include measuring effectiveness of provision, raising awareness of risks, indicators and ensuring clear thresholds and pathways to services.
2. Enable the voices of children, young people and families to be at the centre of the work of the LSCB
3. Ensure that the Board and partners, professionals and the community are; Thinking Family in approach to safeguarding – considering impacts of adult issues such as substance use, alcohol, learning disability and mental health and ensuring 'child first'. This links to learning in 5 above.
4. Ensuring effective use of 4LSCB child protection procedures. This links to learning in 1 above.
5. Recognising the diverse population of Southampton and its children, reflecting this in the work of the LSCB. Targeting work where needed and ensuring appropriateness of responses. This links to learning in 7 above.
6. Reinforcing the message that Safeguarding is Everybody's Business
7. Raising aspirations and closing the gap in outcomes for our Looked After Children
8. Raising awareness of key child safety issues – such as road accidents, water safety and accidents in the home
9. Measuring success and evaluating outcomes – to show that the children are safeguarded and outcomes improving through the work of the LSCB and its partners.

In addition, remaining action and priorities from the previous business plan will be carried forward.

The LSCB role is to both quality assure and coordinate responses and should therefore take a leadership role in delivering both for these issues within its work. These priorities, along with those identified in national learning, research and best practice will inform the Business Plan for 2014 -15.

## 2013-14 Business Plan Progress

Detailed below are the priorities for the LSCB in 2013-14 and progress (RAG rated) against these. Outstanding actions will be carried forward to 2014-15 Plan.

Priority 1: Develop effective governance arrangements for the LSCB to ensure an improvement in the effective working of the LSCB		
Outcome	Action required	Rag status & commentary
Governance arrangements enable assessment of statutory responsibilities of partners / board members to help, protect & care for children and young people in Southampton.	<ul style="list-style-type: none"> <li>Review and update constitution to reflect Working Together 2013</li> <li>Recruit Independent Chair</li> <li>Ensure chair has formal contact with Chief Executive and Leader of SCC, PCC and Chair of HWBB</li> <li>Take steps to recruit second lay member</li> <li>Review and update subcommittee and Executive Group terms of reference to ensure issues are identified and escalated to board.</li> <li>Agree synergy &amp; links with Southampton Safeguarding Adults Board (SSAB)</li> <li>Establish robust links to Children &amp; Young People's Trust and the Health and Wellbeing Board</li> <li>Identify links with the Youth Justice Board</li> <li>Review CDOP &amp; rapid response procedures</li> </ul>	<p>Green – action completed</p> <p>Green – action completed</p> <p>Green – ongoing contact agreed action completed</p> <p>Amber – recruitment in process</p> <p>Green – action completed</p> <p>Amber – Phase 2 of Transformation Work ensures this cross working is in place.</p> <p>Green – action completed, ongoing contact established.</p> <p>Amber – meeting planned.</p> <p>Amber – scoping of review at meeting of chairs is happening early 2014-15.</p>



**Priority 2: Enable the voices of children and young people to be at the centre of the work of the LSCB**

Outcome	Action required	Rag status & commentary
Children and young people are involved in assessing the performance of services and influence improvements	<ul style="list-style-type: none"> <li>Develop systems for consulting and involving CYP in the functions &amp; work of the LSCB</li> <li>Ensure this reflects the makeup of our local community, including diverse established and new communities and disabled children and young people.</li> </ul>	<p>Amber – a CYP survey planned in March 2014 will be delivered early in Q1 of 2014-15. This will be facilitated by No Limits, Barnardos and Youth Options with their respective 'groups' of young people – all of these services are members of the LSCB's Community Engagement Group, and are engaged in work with children and young people who may have already experienced or are vulnerable to safeguarding issues.</p> <p>Further work needed to identify routes of engagement with wider group of CYP and particularly to gain the input of those from diverse communities.</p>

**Priority 3: Deliver regular assessment and monitoring of the effectiveness of local statutory partners**

Outcome	Action required	Rag status & commentary
Regular and effective quality assurance & evaluation of improvement plans, frontline practice and management leads to improved quality of service for children and young people	<ul style="list-style-type: none"> <li>Adopt &amp; implement South East LSCB Quality Assurance Framework including revised schedule of annual reports to the Board, a schedule of quarterly / six monthly reports to ME from core services, revised dataset for LSCB</li> <li>Monitor implementation of local services improvement and transformation plans</li> <li>Monitor effectiveness of Core Group</li> <li>Deliver two multi-agency audits of relevant processes and systems.</li> <li>Produce and agree Annual Report and Business Plan</li> </ul>	<p>Amber – the QA framework has been adopted. Systems for receiving regular reports to ME group and LSCB are in place and operational. Section 11 reporting is in place and 4 audits were reviewed by the LSCB in 2013-14. A revised dataset was produced and reported to LSCB (see Appendix). This is continually being revised with a more sophisticated version being produced for agreement at LSCB.</p> <p>Amber – core group audit delivered in part end of 2013-14 with completion due Q1 of 2014-15.</p> <p>Green – action completed</p>

**Priority 4:** Ensure sufficient, high quality multi-agency training is available and is effective at improving practice

Outcome	Action required	Rag status & commentary
<p>High quality safeguarding training impacts on improvements in practice and the experiences of children and young people, families and carers.</p>	<ul style="list-style-type: none"> <li>• Quality assure existing multi-agency safeguarding children and young people training opportunities</li> <li>• Provide standards for single agency safeguarding training to influence provision</li> <li>• Link with 4LSCB's to ensure consistency</li> <li>• Identify mechanisms to quality assure single agency safeguarding training</li> <li>• Identify gaps in multi-agency provision and take action to rectify.</li> </ul>	<p>Green - a review of current opportunities was carried out as part of a wider Learning and Development Audit. This informed a new Strategy and Delivery Plan for Learning and Development.</p> <p>Green – standards developed and online. Promoted in the LSCB newsletter in Q4.</p> <p>Green – LSCB manager and Chair of Learning and Development attend 4LSCB meetings and linked with providers of training across the 4LSCB area.</p> <p>Green – the Learning and Development Group has quality assured training opportunities this year using a revised checklist of standards.</p> <p>Green – an audit of provision showed gap and needs and the LSCB has taken action to rectify this. A new LSCB training calendar is on line.</p>



**Priority 5: Deliver SCR's, ensure clear process for review and learning from reviews**

Outcome	Action required	Rag status & commentary
<p>A culture of continuous learning is present across organisations that work together to safeguard and promote the welfare of children which leads to improvements in service delivery and increased safety for children and young people</p>	<ul style="list-style-type: none"><li>• Deliver current SCR's</li><li>• Publish outstanding case reviews</li><li>• Develop local learning and improvement framework</li><li>• Assess progress on actions from recent reviews</li><li>• Consider cases referred and make recommendations to the LSCB Chair regarding whether they meet criteria for a SCR or other form of review.</li><li>• Manage reviews that do not meet the criteria for a full SCR.</li></ul>	<p>Amber - 1 SCR published this year, further reviews to be published early 2014-15. Learning from these disseminated as a continuing priority.</p> <p>Green – Local L&amp;I framework agreed, published and implemented. SCR group now has formal process for receiving referrals of cases, scoping agency involvement and the circumstances of the case and making recommendations to the Chair.</p> <p>Amber – the LSCB has reviewed outstanding actions and will continue to seek assurance where these continue.</p> <p>Green – using the L&amp;I framework and system for referral and decision this has been delivered throughout the year.</p> <p>Amber – 3 partnership reviews commenced and underway at the end of 2013-14 to be completed.</p>





**Priority 6:** Publish threshold document to include early help and children social care statutory services

Outcome	Action required	Rag status & commentary
Public and professionals have clarity on the pathway, entry routes and thresholds for interventions at different levels for children in Southampton	<ul style="list-style-type: none"> <li>Develop alongside MASH (Multi Agency Safeguarding Hub) and Children's Services Transformation programme.</li> </ul>	<p>Green – a multi-agency threshold document was drafted and following discussion and challenge by partners at LSCB was agreed and published.</p> <p>The LSCB had oversight of the MASH development. Multi-Agency workshops to improve knowledge on MASH, Early Help and the Threshold Document were held by the LSCB to over 1,000 professionals.</p> <p>MASH was launched in March 2013. The steering group was a sub group of the LSCB and continues to be.</p> <p>The LSCB will receive an evaluation of the first 12 weeks of MASH in 2014-15.</p>

**Priority 7:** Ensure public and professional awareness of locally identified issues

Outcome	Action required	Rag status & commentary
Higher awareness of safeguarding issues and where to seek help improves safety outcomes for children in local communities	<ul style="list-style-type: none"> <li>Identify key priority areas for awareness raising using local data, and learning from case reviews</li> <li>Link with national campaigns and Public Health to deliver messages locally.</li> </ul>	<p>Amber – local awareness raising has taken place regarding CSE, for the MASH development and learning from SCR's. Further work to ensure this is integrated into local</p>



<b>Priority 8: Develop and implement relevant policies and procedures to improve practice</b>		
<b>Outcome</b>	<b>Action required</b>	<b>Rag status &amp; commentary</b>
Higher awareness of key safeguarding issues is present in practice, safety of children and young people improves	<ul style="list-style-type: none"> <li>Review existing multi-agency procedures and implementation and take action to ensure these are up to date with Working Together 2013 changes and professionals have the most appropriate guidance.</li> <li>Quality assure single agency procedures / policies according to agreed framework</li> <li>Ensure practice issues are raised and influence policy and procedure development</li> <li>Ensure commissioning of services include safeguarding standards.</li> </ul>	<p>Green – 4LSCB guidance updated and online to reflect WT13.</p> <p>Green - Reviewed single agency child protection / safeguarding policies including from Southampton Football Club, Southampton University and given guidance to Friends of Sure Start. Worked with local organisations to support development of their policies e.g. Medaille Trust. Checklist revised for organisations to use when reviewing their own policies.</p> <p>Amber – standards have been agreed by the LSCB, audit and quality assurance work needed to ensure these are implemented.</p>

<b>Priority 9: Coordinate the local response to Missing, Exploited and Trafficked Children &amp; Young People</b>		
<b>Outcome</b>	<b>Action required</b>	<b>Rag status &amp; commentary</b>
Improved public and professional knowledge of risk indicators for CSE and pathway to support increases earlier intervention and prevention of harm.	<ul style="list-style-type: none"> <li>Southampton MET group established</li> <li>Concerns about cases raised and shared confidentially among agencies</li> <li>Agree local pathway, risk assessment framework</li> <li>Deliver training and awareness for key staff</li> <li>Link with local and national expertise &amp; resources to promote awareness.</li> </ul>	<p>Green – complete</p> <p>Green – MET Operational Group facilitates this</p> <p>Amber – 4LSCB process agreed, SERAF agreed as the risk tool. Local implementation and refinement to take place in 2014-15. Self-assessment of LSCB against statutory guidance for responding to Missing CYP delivered and action identified.</p> <p>Green – a workshop for 100 professionals took place to be repeated in 2014-15.</p> <p>Amber – CEOP and nationally recognised 'Chelsea's Choice' utilised in Southampton – LSCB and in schools this year. To be further developed in 2014-15.</p>

---

## Southampton Services Performance 2013-14

This section summarises key work for partner agencies in 2013-14 where information was submitted for the purposes of this report.

### Southampton City Council – Children and Families Services (including Early Help, Education and Youth Offending)

The Children's Services Transformation Programme (CSTP) was formally launched by the Local Authority in September 2013 with involvement from other LSCB key partners particularly health, police and voluntary sector. The CSTP has begun to transform and redesign service provision in order to deliver a vision laid out below:

"An Early Intervention City with a multi-agency, integrated service provision that works to ensure children's needs are met at the earliest stage. Where possible, and children's welfare is assured, these needs will be met within their family and community resources."

This aims to reduce the number of children, young people and their families requiring high level support at Tiers 3 and 4 thus improving the quality of life for children and families and reducing overall cost of service delivery.

#### **The 7 key themes for the Transformation are:**

- A good education for all
- The earliest help
- Integrated, co-managed, co-located, seamless services
- Evidence based practice
- Good quality care provision for Looked After Children (LAC)
- Stronger Quality Assurance (QA)
- Our workforce to be better trained and supported



---

## Progress in 2013/14

- Working groups were established to deliver on each key theme. Phase 1 of the transformation is complete and Phase 2 was launched in May 2014.
- Re-designed senior management structure and changed the way services delivered to families. This included the creation of a new integrated Children and Families Service bringing together Children's Safeguarding, Education and Inclusion Services.
- Launching the Southampton Multi-Agency Safeguarding Hub in March 2014 providing a more efficient and effective front-door service - this is already demonstrating impact on the pace and quality of decision making on referrals.
- The Pre-birth to 4 years and 5 to 19 Years Early Help Service was established supporting the partnership to deliver the earliest possible help to families.
- The Integrated Family Assessment and Intervention Service (IFAIS) was launched. This exciting new service combines the functions of specialist family assessment and intervention, facilitated contact and the very successful Behaviour Resource Service's therapeutic services for children and families.
- Strengthened our performance management systems leading to increased management oversight within front-line teams. This will continue to be a key area of focus for 2014/15.
- We developed the Quality Assurance Business Unit and created a Quality Assurance Framework in line with national best practice. The framework assures the quality of internal service provision and will lead to improved practice. The framework also includes Workforce Development and the creation of a Professional Development framework. All managers attended an intensive coaching programme as part of our new professional development offer.
- From November 2013, we started to use the Strengthening Families model of child protection conferencing. This innovative style of conferencing focuses on the strengths of a family and allows families, children and young people to feel included and have their views heard. Feedback from families using the new model has been very positive.
- The LAC and Care Leavers Strategy was launched and the Corporate Parenting Committee reinvigorated driving service improvements for this group of children and young people.
- The Fostering and Adoption Service have devised and begun to implement improvement plans. More children were placed for adoption over the year.
- We planned for the new Ofsted Single Inspection Framework. A working group was established and we learned from other LA's who have been through the process.



---

## Inspire – Learning and Development:

761 people attended Inspire Safeguarding courses. Inspire also offered 15 bespoke sessions to schools and settings. This data is supplied to the LSCB quarterly, broken down per quarter. All Inspire courses are evaluated to show how delegate's knowledge has increased.

## Families Matter (Troubled Families) Programme:

The Department for Communities and local Government issued a data release on in May 2014 that identified Local Authorities progress with Troubled Families identification and families turned around at the end of March 2014. The data release identified;

- Total number of families for each Local Authority to work with during the course of the 3- year programme (685 for Southampton).
- The number of families Local Authorities had identified for the Troubled Families program as at the end of March 2014.
- The number of families 'worked with' as at the end of March 2014.
- Total number of families turned around (payment by results achieved) as at the end of March 2014.

Additional analysis of this data has been carried out to illustrate the proportion and rank of families that have achieved each indicator. Southampton has identified 100% of the number of families that are required to be worked with within the three years of the program. Southampton has started to work with 100% of its three year target as at the end of March 2014. This was 17.7% above the National average of 82.3% achieving a rank of joint 1st with 21 other Local Authorities out of a total of 152.

59.0% (404 no.) of Troubled Families within Southampton have been turned around as at the end of March 2014. This is almost twice the National average of 33.4% achieving a National rank of 7th out of 152 Local Authorities. The November 2013 data release by the DCLG indicated Southampton had achieved a 41.3% turn around with a rank of 5th out of 152 Local Authorities. This indicates Southampton continues to perform strongly compared to other Local Authorities.

---

## Early Years Services:

A Setting Stories is currently completed annually by the Early Years' Support Team and manager/owner of the setting. It identifies areas of development and good practice in line with current legislation and the Early Years' Foundation Stage Framework. The Setting Story, uses a RAG rated system, where it identifies areas where the setting is meeting statutory requirements in the Early Years Foundation Stage (amber rating), outstanding practice shown as green, and red is where practice needs to improve. This RAG rating clearly identifies areas of development and where advice and guidance is needed.

The results from the Setting Stories for 2014 are reported to the LSCB Monitoring and Evaluation Group and the results show:

- 97% of managers have had higher level safeguarding training in the last 2 years which has improved managers' understanding of how to manage an allegation against a staff member.
- There has been an improvement in the number of practitioners who have attended safeguarding training although there has been a drop in additional safeguarding short courses.
- Although there has not been a change in the percentage of practitioners who do not have an up to date understanding of safeguarding and promoting children's welfare, the majority of practitioners, 96% do.
- This year has seen an increase by 21%, in the number of settings who have effective systems in place regarding visitors.
- Overall there seems to have been a slip in the processes and procedures around employing, inducting and supervision of staff members. However, there has been an improvement in managers taking up DBSs before staff members starting work, managers have undergone safer recruitment practice training and supervisions have improved.
- A monthly safeguarding poster is sent to Early Years' providers to display in their setting in areas used by staff, this has included one around whistle blowing policy and procedures.
- Early years' providers attended workshops around Multi Agency Safeguarding Hub (MASH) and the Early Help service. These have also been agenda items at Lead practitioner meetings.
- Moving to working on a more targeted way, and amendments to Nursery Funding Agreement, will lead to Setting stories only being completed with provision judged by Ofsted to be less than good, and with other settings which request this input.



---

## Southampton Health Services

During 2013-14 Southampton Health Services carried out the following activities to support safeguarding work and their role on the LSCB:

- Ensure identification risks and vulnerabilities in families are identified and documented appropriately in GP practices (READ coded) by delivering training, development of policy and guidance aligned with RCGP/NSPCC toolkit and statutory guidance.
- Delivered a GP Safeguarding Audit and reported this to the LSCB Monitoring and Evaluation Group
- Delivered bespoke training for individual GP practices (Level 3) and multi-agency days to include HBV, FGM, FM and CSE.
- Attended multi-agency groups including for missing, exploited and trafficking issues, domestic violence and abuse
- Supported development of the MASH and ensured a Health Navigator Role
- Reviewed domestic abuse services and proposed a new model for the City to work towards
- Developed safeguarding standards for inclusion in voluntary independent and private providers (approved by LSCB) and developed mechanisms for quality assurance of safeguarding standards
- Provided expertise to all SCR panels and disseminated learning across organisations
- Confirmed arrangements for the Designated Doctor for Child Deaths to improve support to rapid response and CDOP processes.
- Named GP from Wessex area team to support GPs and dentists in improving safeguarding awareness and standards
- Continued funding of the IRIS (Identification and Referral to Improve Safety) a Domestic Violence and Abuse project to improve early identification and referral.
- Improved the referral process for GPs to midwives to ensure safeguarding risks in families are identified and communicated at the earliest possible stage in a child's life.
- Reviewed in house training programmes, ensuring they covered all key areas for all different groups of staff and to improve on overall safeguarding compliance.
- Reviewed the Health Visitor liaison role in ED and further streamline referral processes to ensure all vulnerable children in need are followed up.
- Refreshed UHS Safeguarding Proforma to ensure better capture of the voice of the child.

## Hampshire Police

- The Constabulary has been a key, influential stakeholder in the partnership response to child sexual exploitation during 2013. The pan-Hampshire (4LSCB) Missing, Exploited and Trafficked (MET) group, chaired by the police, has been re-invigorated and, among other things has driven the development of a pan Hampshire, multi agency problem profile for CSE. Locally, the Southampton MET has also continued to develop with both strategic and operational tiers leading to growing awareness and improved identification of children at risk.
- The Constabulary recognised the need to invest in its child abuse investigation team (CAIT) during 2013 and has increased the establishment of this unit by 30%. This enhanced capacity enables the team to investigate all types of child abuse – not just the most serious and complex – which means specialist officers are now be deployed to lower level cases, thereby maximising the opportunities for effective, early intervention from well trained staff. Linked to this, the force has placed the CAIT under a single reporting command, led by a Detective Chief Inspector, in order to improve consistency and further professionalise the approach to child abuse investigations, including the response to sudden and unexpected deaths.

- 
- As part of the force's change plans we have actively contributed to and influenced the development of the Southampton MASH, incorporating the child initial referral, assessment and decision-making process. The Constabulary will place a significant number of staff within the hub from 2015 and the police team will have responsibility for managing all referrals relating to children and adults at risk including those who may have needs for care or support (as per the Care Act) and those experiencing domestic abuse. This oversight and the resulting timely exchange of key partnership information and dynamic strategy discussions will support the drive to identify cases of concern and establish effective joint interventions.
  - Our dedicated review team now work alongside the force's Organisational Learning Team, with the primary aim of ensuring that recommendations from inspections, audits and serious case reviews deliver real change to working practices and, through the effective use of research and evidence-based policing, continually improve the constabulary's performance and service delivery.

## Probation Services

- Management of MAPPA cases at all levels
- Involvement in the roll out and training for MASH
- Involvement in Serious Case reviews as report authors
- Improvements made in monitoring of home visits and purpose
- Joint home visits made by Children's Services and Probation staff
- Senior Probation Officer involvement in Sexual exploitation group
- Continued attendance at joint training events
- Ensuring DV and safeguarding issues are married up.



---

## Voluntary & Community Organisations

### No Limits:

- Providing open access to young people which is safe and welcoming, offering them a chance to talk and be heard by trained staff, be given correct and up-to-date information on issues, giving advice and making appropriate referrals following disclosures / identified safeguarding issues / concerns to external agencies, including safeguarding referrals to multi-agency response teams including MASH, MARAC, IDVA, Police etc.
- Offering free access to sexual health services including use of Risk Assessment Tool (RAT), condom distribution, access to chlamydia screening, working with CASH / Solent, signposting to emergency contraception pharmacies. Making referrals for identified at-risk young people
- Assessing young people at risk of CSE, DV, abuse and neglect and referring to Right 2B Safe (R2BS) – working in partnership with Barnardo's
- DASH service for YP 11-19 – specialist substance misuse service offering treatment and counselling to YP
- Linking in with CAMHS supporting young people experiencing mental health issues as part of city-wide response
- Training and updating staff and partner agencies on issues including local protocols e.g. neglect, bruising
- Working in partnership with other statutory agencies, including police to safeguard YP and prevent crime
- Working to safeguard homeless YP – partnership with city housing / homeless teams and No Second Night Out partnership (emergency accommodation)
- Bright Beginnings – supporting young parents / parents-to-be in forming bonds / attachment with babies ensuring positive start to child-parent relationships – working with midwifery teams and Family Nurse Partnership
- Take part in multi-agency training – both attending and delivering, e.g. BLAST training for city social workers and EWOs on sexual exploitation of boys and young men
- Part of strategic group for MASH supporting voluntary sector navigator with access to No Limits YP database
- Working in partnership with Hants Police sharing intelligence on hotspots, perpetrators, known vulnerable YP, working with MISPER coordinator
- Contributing to LSCB subgroups on missing, exploited and trafficked young people and various other LSCB initiatives
- Providing YP with safe space on drop-ins including food, showers, access to laundry, clean clothes, in winter coats, hats, gloves, scarves
- Supporting young parents to access services including benefits, Sure Start, parenting courses, Families Matter, health visitors.

---

## Barnardo's:

- Direct 1:1 work with young people and their families – offering return interviews to children and young people that go missing.
- Multi-agency working and training providing 26 training sessions across Southampton, we have co-facilitated Southampton CSE conference, provided Chelsea's Choice to 4 Southampton schools
- Raise awareness of key safeguarding issues amongst the public
- Deliver of group sessions with Youth Offending Service
- Internal and external staff supervision as well as group supervisions
- A key strategic and operational partner for the LSCB in the area Child Sexual Exploitation. Regular meetings with police, social care and other key agencies.

## CAFCASS:

- Tools for effective engagement with children are available on the Cafcass intranet for all members of staff.
- A core training course on direct work with children is also available to practice staff.
- At a strategic level Cafcass provides administrative, developmental and financial support to the Family Justice Young People's Board, which helps Cafcass and the wider judicial system to shape and design policies and initiatives and make sure they remain focused on children and young people. The young people on the board have had experience of the Family Courts as they are recruited from our service users.
- Practice observations take place at least once per year
- Children's feedback and complaints are monitored and learning is collated nationally and shared to improve practice
- In 13/14 a total of 9,680 care applications (public law) were received, which is a decrease of 12% compared with the number received in 12/13. Similarly there has also been a decrease in private law cases where a total of 42,888 applications were received in 2013/14 - a 7% decrease compared to 12/13. Shorter case durations (within s31 cases), together with proportionate working and more efficient working practices have led to the stock of open cases reducing in both private and public law.
- The National Ofsted inspection took place in February and March 2014. Both private law and public law practice were judged to be good as was the management of local services. National leadership was judged to be outstanding.
- All of the Key Performance indicators, relating to the allocation of work and filing of reports, have been met.

## Appendices

### Membership of Southampton LSCB:

Agency	Position	Statutory Member [1] details	Advisory role [2]
Independent Chair	Independent Chair	Yes	
Southampton City Council	Director of People Head of Children and Families Head of Housing Head of Adult Services	Local Authority including Youth Offending Service	
Hampshire Constabulary	Detective Supt Public Protection	Chief officer of Police	
Hampshire Probation	Director of Portsmouth/ Southampton LDU	Local Probation Trust	
Community Rehabilitation Company	Director of Portsmouth/ Southampton	Local Probation Trust	
Southampton City Clinical Commissioning Group	Director of Quality and Integration/Executive Nurse	NHS Commissioning Board / Clinical Commissioning Group	
NHS England (Wessex)	Director of Nursing	As above	
University Hospitals Southampton NHS Foundation Trust	Director of Nursing and Organisational Development	NHS Trusts and NHS Foundation Trusts all or most of whose hospitals, establishments and facilities are situated in the local authority area	
Solent NHS Trust	Operations Director (Children's Services)	As above	
Southern Health Foundation Trust	Director of Children and Families Division and Safeguarding Lead	As above	
South Central Ambulance Service	Assistant Director of Quality	As above	
CAFCASS	Senior Service Manager	CAFCASS	
Primary School Rep	Primary Heads Conference Representative	The governing body of a maintained school;	

Agency	Position	Statutory Member [1] details	Advisory role [2]
Secondary School Rep	Secondary Schools Conference Representative	As above	
Special Schools Rep	Special Schools Conference Representative	The proprietor of a non-maintained special school;	
Further Education Rep	Further Education Representative	The proprietor of a city technology college, a city college for the technology of the arts or an Academy. The governing body of a further education institution the main site of which is situated in the authority's area.	
Voluntary & Community Sector	SVS	No	Yes
Legal advisor	SCC Legal	No	Yes
Designated Health Professional	Designated Nurse Designated Doctor	No	Yes
Principal Social Worker for Children and Families	Interim Principle SW	No	Yes
Director of Public Health	Consultant in Public Health	No	Yes
Lead Member for Children's Services	Lead Member	Participating Observer	No
LSCB Business Unit	Board Manager Business Coordinator	No	Yes
Democratic Services	Senior Democratic Support Officer	No	Clerk to the Board

## Appendix 2 – LSCB Dataset

Q4 LSCB data set		Source of data	Quarter 3 2013/14	Quarter 4 2013/14	Quarter 4 2012/13	Annual Statistical Neighbour and National Average
1.	Number of Common Assessment Frameworks (CAF's) assessments completed	Children's Services Scorecard	56	29	2012 quarterly average: 59	Not applicable
2.	Rate (per 10,000) of children in need at end of period	Children's Services Scorecard	Total at end of Q3: 413	Total at end of Q4: 410	Total at end of 2013: 413	2013: 384.7 (SN) 2013: 332 (England)
3.	Rate (per 10,000) of children with a child protection plan	Children's Services Scorecard	End of Q3: 47	End of Q4: 49	Total at end of 2013: 47	2013: 52 (SN)  2013: 38 (England)
4.	Rate (per 10,000) of children looked after at end of period  Total number of LAC at end of period	Children's Services Scorecard	End of Q3: 106  For information, total number: 503	End of Q4: 104  For information, total number: 494	Total at end of 2013: 106  Total at end of 2012: 482	2013: 83 (statistical neighbour average)  2013: 60 (National average)
5.	Number of new referrals to CSC	Children's Services Scorecard	231	264	Total at end of 2013: 231	Not available
6.	Number and % of Referrals that are re-referrals (within 1 year)	Children's Services Scorecard	69 30%	87 33%	Total at end of 2013: 69 30%	2013 total % for statistical neighbours: 27% 2013 total % nationally: 25%

Q4 LSCB data set		Source of data	Quarter 3 2013/14	Quarter 4 2013/14	Quarter 4 2012/13	Annual Statistical Neighbour and National Average
7.	Number and % of single assessments completed in 45 days	Children's Services Scorecard	142 87%	169 77%	Total at end of 2013: 142 87%	Not applicable
8.	No of Section 11 audits completed	LSCB data	0	3 (Hampshire Constabulary, Housing, Children's Services)	Q4: 0	Not available
9.	No of multi-agency audits delivered	LSCB data	0	0	Q4: 0 1 underway	Not available
10.	No of multi-agency safeguarding training places available  % of places takenw	LSCB data	127  84%	176  65%	206  65%	Not available
11.	No of SCRs underway	LSCB data	Underway: 4 SCRs Published: 1 SCR Agreed: 1 SCR and 1 partnership review	Underway: 5 SCRs and 1 partnership review Published: 0 Agreed: 2 partnership reviews	Underway: 0 Published: 0 Agreed: 0	Not available
12.	% of actions completed from published SCR's & SCR Name:	LSCB data	65% 73% Child G Child F	73% 77% Child F Child G	Not available	Not available



